

Precision Delivery System (PDS) Service Request Form

1. How long have you had the device? _____
2. What is the issue you are experiencing? _____

3. How long have you had this issue? _____
4. Was the PDS dropped, damaged, or otherwise mistreated? _____
5. Did you run a non-CSI Dry flowable through the PDS? _____
6. Which Distributor did you purchase your PDS from? _____

Printed Name

Signature

Company Name

Company Address

Email Address

Phone Number

Date

***** If the defective unit needs to be picked up from a different address other than the one above, please provide the address below:**

Address

Email this completed request to csi-customer-service@controlsolutionsinc.com. Customer service will issue a call tag for UPS to pick up the PDS gun. **Make sure a printed copy of this form is in the box with the damaged PDS for tracking purposes.**